

## Ch-07

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#### Q.1. What is e-Governance?

**Ans:** E-Governance is the use of a range of modern information and communication technologies such as internet, local area network, mobiles etc. by government to improve effectiveness of their services.

#### Q2. What is e-Learning?

**Ans:** E-Learning is a delivery of learning, training or education program by electronic means.

#### Q3. What do you mean by E-Business?

**Ans:** E-business is a term used to described business run on the computer.

#### Q4. What are objectives of E- Governance?

**Ans:** Objectives of E- Governance are:-

- a. Improves Government processes.
- b. Increases the efficiency and speed in a transparent manner.
- c. Simplify administrative transactions.
- d. Citizen can participate in decision making process.

#### Q5. List the advantages of E Governance.

**Ans:** Advantages are :-

- a. Improved quality of information and information supply.
- b. Reduction of process time.



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- c. Cost reduction.
  - d. Improved service level.
  - e. Increased efficiency.

**Q6. How E-learning is useful to learner.**

- Ans:** a. It enables students to complete training conveniently at off-hours or from home.
- b. Self pacing for slow and quick learners reduces stress and increased satisfaction.
- c. Interactivity engage users, pushing them rather than pulling them through training etc.

**Q7. Why E-learning is preferred?**

**Ans:** E-learning is preferred because it provides faster learning at reduced cost, increased accessed to learning and clear accountability for all participants in the learning process.

**Q8. What are the importances of E-business?**

- Ans:** 1) Reductions in transactions and other cost.
- 2) Un-shortened supply chain.
- 3) Improved customer service.
- 4) Increased productivity/efficiency.
- 5) Access to international markets.

**Q9. What do you think e-learning courses have high dropout rate?**

**Ans:** the possible reasons for this are

- 1) Lack of interaction.
- 2) Lack of proper follow-up

